



ROBOTEX LIMITED LIABILITY COMPANY

Tax code: 08215798

Reg number: 264.110.1224466

Legal address: 0051, Republic of Armenia, Yerevan, Mamikonyants street, 49/1, 53

Public offer agreement for the provision of services

This Public Agreement (hereinafter referred to as the "Agreement") defines the procedure for providing Services for organizing children's leisure using remote technologies, as well as mutual rights, obligations and the order of relations between ROBOTEX LIMITED LIABILITY COMPANY, tax code: 08215798, reg number: 264.110.1224466, legal address: 0051, Republic of Armenia, Yerevan, Mamikonyants street, 49/1, 53, hereinafter referred to as the "Contractor", and the customer of the Services, hereinafter referred to as the "Customer", who accepted the public offer (Offer) to conclude this Agreement, hereinafter referred to as the "Parties".

1. DEFINITIONS USED IN THIS AGREEMENT

1.1. For the purposes of this offer, the following terms and definitions are used in their following meanings:

"Agreement" — the agreement between the Customer and the Contractor for the provision of services for the organization of children's leisure using remote technologies, which is concluded through the Acceptance of this public Offer. Any reference in this offer to the Contract (Article of the Contract) and/or its terms means a corresponding reference to this offer (its Article) and/or its terms.

"Offer" — this document, a proposal posted on the official website of "Robotexworld": <https://robotexworld.am> in the specified section <https://robotexworld.am/offer> containing all the essential terms of the agreement, from which the will of the person making the offer to conclude an agreement on the terms specified in the offer with anyone who responds (Clause 1 of Art. 451 CC RA) is seen.

"Acceptance of the offer" — the response of any capable person to the offer by accepting it. The acceptance of the Offer must be complete and unconditional (Clause 1 of Art. 454 Civil Code of the Republic of Armenia). Unconditional Acceptance of this public Offer is payment by the Customer for services in accordance with the terms of this Agreement.

"Customer" — the person who made the Acceptance of the Offer.

"Consumer" — a person who is a consumer of services under this Agreement.

"Services" — provision of services to the Customer for the organization of children's leisure using remote technologies in accordance with the terms of this Agreement.

2. GENERAL PROVISIONS

2.1. This Agreement is a public Agreement (public Offer), in accordance with which the Contractor undertakes to provide Services to an indefinite circle of people (Consumers) who have applied for the specified Services.

2.2. This Agreement defines the procedure for providing Services for organizing children's leisure using remote technologies, as well as mutual rights, obligations and the order of relations between the Contractor and the Customer.

2.3. The conclusion of this Agreement is made by joining the Customer to this Agreement, i.e. by acceptance (acceptance) by the Customer of the terms of this Agreement as a whole, without any conditions, exceptions and reservations.

2.4. The fact confirming the acceptance (acceptance) by the Customer of the terms of this Agreement is the payment by the Customer of the Services ordered by him in the manner and on the terms defined by this Agreement.

2.5. This Agreement, subject to the procedure for its acceptance, is considered concluded. At the same time, the conclusion of the Contract in simple written form is not mandatory.

2.6. This Agreement (Offer) is valid in the version and on the terms that existed at the time of its acceptance and can be changed by the Contractor without any special notice to the Customer, the new version of the Agreement comes into force from the moment it is posted on the website <https://robotexworld.am> in the specified section <https://robotexworld.am/offer>.

2.7. In connection with the foregoing, carefully read the text of this Agreement. If you do not agree with any of its points, the Contractor offers you to refuse to accept this Offer.

2.8. By accepting this offer, the Customer confirms that the Contractor's provision of Services under this agreement remotely using the platforms and electronic resources offered by the Contractor fully corresponds to the Customer's ability to use the Services provided in this way.

3. SUBJECT OF THE CONTRACT

3.1. Under the Agreement for the provision of paid services, the Contractor undertakes to provide the Customer (for the Customer's child) with services for the organization of developing leisure using remote technologies, and the Customer undertakes to choose the appropriate direction of the Contractor, familiarize himself/herself with the schedule of classes and pay for the selected services.

3.2 The choice of direction is made by consulting with a personal manager.

4. RIGHTS AND OBLIGATIONS OF THE CONTRACTOR

4.1. The Contractor undertakes:

4.1.1. To acquaint the Customer with the requirements of the chosen course and the mode of conducting developing classes before the start of classes, to provide after-sales support to the Customer and online consulting conducted using the Internet.

4.1.2. The Contractor undertakes to provide conditions corresponding to the norms for this type of services when conducting educational classes.

4.1.3. The Contractor is obliged to inform the Customer in a timely manner about all circumstances that require additional approval or interfere with the quality and timely provision of services.

4.1.4. The Contractor is obliged to ensure the confidentiality of the information provided by the Customer, except in cases when providing access to such information for third parties is a necessary condition for the provision of Services, or is mandatory due to legal requirements.

4.2. The Contractor has the right to:

4.2.1. Independently set the days and duration of classes, taking into account permissible health standards.

4.2.2. Do not arrange long-term vacations connected with public holidays.

4.2.3. If necessary, replace one specialist in working with children with another without notifying the Customer about it.

4.2.4. Terminate the contract with the Customer unilaterally without saving a place in the Group in case of violation by the Customer of payment obligations for more than 3 calendar days.

4.2.5. To involve third parties to fulfill their obligations under this Agreement, as well as to use the services/works of third parties that provide the possibility of providing the Services provided for in this Agreement.

5. RIGHTS AND OBLIGATIONS OF THE CUSTOMER

5.1. The Customer undertakes:

5.1.1. Arrange for the child to attend classes, providing him with the necessary equipment for classes, observe the established mode of conducting classes and to ensure that all the requirements stipulated by the relevant course.

5.1.2. The Customer is obliged to pay for the Contractor's services in the amount and in the manner specified in Article 6 of this Agreement.

5.1.3. The Customer undertakes to ensure that the child complies with safety regulations, discipline and generally accepted norms of behavior during class attendance.

5.1.4. Notify the Contractor's administration about changes to his/her contact details.

5.1.5. Not to distribute (publish, post on Internet sites, copy, transfer or resell to third parties) for commercial or non-commercial purposes the information and materials provided by the Contractor to the Customer under this Agreement, not to create information products based on it, and not to use this information in any other way except for personal use usage.

5.2. The Customer has the right to:

5.2.1. Choose and receive the services provided by the Contractor in accordance with the schedule and age characteristics of the child, if there is a place in the group.

5.2.2. Terminate the Agreement by notifying the Contractor in writing.

6. AGREEMENT PRICE AND SETTLEMENT PROCEDURE

- 6.1. The service includes a block of 4 classes according to the established schedule.
- 6.2. The cost of a block depends on the service chosen. The cost of a block of classes in the Scratch, Roblox, Minecraft direction lasting 1 hour is 102 US dollars, the cost of a block of classes in the Python direction lasting 1 hour 15 minutes is 125 US dollars. Payment in another currency is made at the rate of the Central Bank of Armenia on the date of payment.
- 6.3. Payment for the Contractor's services for the next block is made immediately after the end of the previous block. Payment for the Services is made in a non-cash manner to the account of the Contractor specified in this agreement, or using an electronic payment system:
<https://roboteworld.am/payment>.
- 6.4. Payment is made for the whole block.
- 6.5. The cost of the Service is unchanged every block.
- 6.6. In case of skipping classes for a good reason, the Customer is given the opportunity to compensate for missed classes by working out (an off-schedule class is set by the Contractor's administration). In case of non-appearance without warning (at least three hours in advance) at the lesson scheduled for working out, the lesson is considered to be completed. There is no refund for missed classes.
- 6.7. Failure by the Customer to comply with the terms of payment provided for in this Agreement entitles the Contractor to suspend the provision of services under this Agreement until the repayment of the Customer's debt.

7. TERM OF THE CONTRACT

7.1. This Agreement is considered concluded from the moment the funds paid by the Customer to pay for the Services ordered by the Contractor are credited to the Contractor's settlement account and is valid until the Parties fully undertake their obligations.

8. RESPONSIBILITY OF THE PARTIES

- 8.1. For non-fulfillment or improper fulfillment of their obligations under this Agreement, the parties are responsible in accordance with the current legislation of the Republic of Armenia.
- 8.2. The Customer has the right to cancel the Agreement at any time by notifying the Studio no later than 3 days before the expected date of termination of the Agreement.
- 8.3. In case of refusal to fulfill the Agreement before the start of classes, the advance payment made will be refunded within 5 days from the date of termination of the Agreement.
- 8.4. The Contractor is not responsible for the discrepancy between the Services actually provided, the subjective expectations and representations of the Customer (and/or the actual Consumer of the Service).
- 8.5. The Contractor is not responsible for the inability to provide Services to the Customer for any reason, including disruption of communication lines, equipment malfunction, etc.
- 8.6. Without contradicting the above, the Parties are released from liability for violation of the terms of the Contract if such violation is caused by force majeure, including: actions of state authorities (including the adoption of legal acts), fire, flood, earthquake, other natural disasters, strikes, civil unrest, disturbances, lack of electricity and/or computer network failures, any other

circumstances, not limited to the above, which are beyond reasonable control of the Parties, and if these circumstances can directly affect the performance of the Agreement.

8.7. The Parties to this Agreement unconditionally agree that the maximum amount of damages that can be recovered from the Contractor is limited to the amount of Services paid by the Customer, non-performance or improper performance of which caused losses.

9. OTHER CONDITIONS

9.1. The Customer agrees to receive messages in social networks, WhatsApp messages about the activities of the Contractor, ongoing promotions.

9.2. In accordance with the Law of the Republic of Armenia dated June 13, 2015 No. 3P-49 "On the protection of personal data", the Customer, by signing the Agreement, consents to the processing (collection, systematization, accumulation, storage, clarification (updating, modification), use (in order to ensure the organization of services under the contract, for statistics and other purposes specified above) blocking, destruction) of personal data transferred by the Customer to the Contractor (namely, the Contractor's full name, contact details of the Customer), as well as the full name and date of birth of the child, photos of the child and his/her works made during the provision of services under the Agreement.

9.3. In everything else that is not provided for in this Agreement, the Parties will be guided by the current legislation of the Republic of Armenia.

9.4. The Customer confirms that all the terms of this Agreement are clear, and he/she accepts them unconditionally and completely.

9.5. If the Customer does not send a claim to the Contractor within 5 days after the end of the provision of services to the Contractor regarding the volume and/or quality of services provided by the Contractor, the Contractor's obligations under the Agreement are considered fulfilled, and the Services rendered on time, qualitatively and in full.

10. THE RESULT OF INTELLECTUAL ACTIVITY

10.1. All information materials provided by the Contractor to the Customer during the training process are the result of intellectual activity, exclusive copyright, including related copyrights belong to the Contractor.

10.2. The use of the results of intellectual activity without the written consent of the Contractor is a violation of the exclusive right of the Contractor, which entails civil, administrative and other liability in accordance with the current legislation of the Republic of Armenia.

10.3. The Customer has no right to distribute audio and video materials of the Contractor. Distribution will be considered a violation of the exclusive right of the Contractor and entails civil, administrative and other liability in accordance with the current legislation of the Republic of Armenia.

11. DETAILS OF THE PARTIES

11.1. The Parties unconditionally agree to read the information specified by the Customer during registration under the details of the Customer.

11.2. Details of the Contractor:

ROBOTEX LIMITED LIABILITY COMPANY

Tax code: 08215798

Reg number: 264.110.1224466

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